



Lisneal College
70 Crescent Link Road
Londonderry BT47 5FQ

Tel No: 028 7134 8888

13th January 2026

Dear Parent/Guardian,

Introduction of IRIS Absence Call System

We are pleased to inform you that our school is introducing a new software package called **IRIS Absence Call**. This system is designed to be an efficient and cost-effective tool to help reduce unauthorised absences and improve punctuality across the school.

IRIS Absence Call works seamlessly with our current SIMS register. Each day at approximately **9:45 a.m.**, an automated message will be sent to the parent or guardian of any child who has been marked absent. If you have already contacted the school and provided a reason for your child's absence before this time, you will not receive the IRIS Absence message.

This system will help reduce time-consuming phone calls between school and home regarding unauthorised absences and will ensure that you are alerted promptly if your child is absent without explanation. Once the message is sent by our administration staff, you will receive a notification stating that your child has been marked absent on the register. You will then have the opportunity to reply to the message with the reason for their absence. This information will be recorded on SIMS, ensuring accurate coding of attendance.

Benefits of IRIS Absence Call:

- **Better Outcomes:** Reduce unauthorised absence, truancy, and improve punctuality.
- **Improve Engagement:** Strengthen home-to-school partnerships with a system that suits busy and hard-to-reach parents.
- **Ongoing Support:** Enable early interventions for persistently absent pupils to support learning.
- **Save Time:** Reduce administrative workload and empower staff with dynamic reporting and data.
- **Save Money:** A cost-efficient platform designed with busy schools in mind.

We believe this system will enhance communication between school and home and support our shared goal of improving attendance and punctuality.

If you have any questions regarding IRIS Absence Call, please do not hesitate to contact the school office.

Thank you for your continued support.

Yours sincerely,

Mrs L Loughery

Vice Principal



Principal: Mrs R Mullan BA (Hons) PQHNI
Vice Principals: Mrs L Loughery MEd BSc (Hons) PQHNI Mr S Young BA (Hons) PGDip



INVESTORS IN PUPILS